



KARWANHAJJ GROUP USA

Passports: All individuals departing from the United States of America must be in possession of a valid passport. It is your responsibility to ensure that you have valid travel documentation, including but not limited to passports and visas, which meet the requirements of immigration and other government authorities at every destination. You are responsible for confirming with the United States Department of State or representative government agency of the country to which you are traveling to confirm the requirements for visas and/or other requirements for admission to your destination. Any fines, penalties, payments or expenditures incurred as a result of such documents not meeting the requirements of those authorities will be your sole responsibility.

Travel Documents: Travel documents including, without limitation, airline tickets, hotel vouchers, tour vouchers or any other document (whether in electronic form or otherwise) used to confirm an arrangement with a service provider. Travel documents may be subject to certain conditions and/or restrictions such as, but not limited to, being nonrefundable, non-date-changeable, and subject to cancellation and/or amendment fees. Travel documents cannot be transferred to another person to use. All airline tickets must be issued in the name of the passport/photo identity holder. An incorrect name on a booking may result in an inability to use that booking and the booking being cancelled. Any errors in names, dates and timings may result in an inability to use that booking and the booking being cancelled. Any errors in names, dates and timings on your documentation will be your responsibility if not advised at the time of booking.

Refusal of Service: Service providers reserve the right to refuse service to travelers at their sole discretion and including without limitation if the traveler, lacks proper documentation for the country of destination, has a contagious disease, manifests disruptive and/or unruly behavior.

.DUZKQDMM*URXS86\$ Inc. is not responsible or liable for the granting or denying or delay of any type of visa

understood and agreed that .DUZKQDMM*URXS86\$ Inc. does not assume any responsibility for handling your passports and other documents. You hereby agree to indemnify and hold Karwanhaji Group USA Inc. harmless against any cause of action, lawsuit, or other liability that arises from visa issuance, the delivery of your documents to or by any mail delivery carrier, including, but not limited to, FEDEX, UPS and USPS couriers. Any issues relating to the delivery of packages/passport are to be addressed with these respective agencies.

Karwanhaji Group USA is an Agent provider and cannot be held responsible or liable for any and all claims that may arise from its vendors. Vendors include but are not limited to, Hotels, Airlines, Transportation companies, Catering companies, Consulate offices, Embassies, and government service providers in Mina, Arafat and Muzdalifa. Karwanhaji Group USA recommends that customers obtain and review the warranties provided by the vendors if any such situation shall arise. Situations which Karwanhaji Group USA are not liable include but are not limited to: Cleanliness & upkeep of Hotel or building accommodation rooms & toilets, delayed flights, Mina & Arafat tent locations, size and electrical power, Mina & Arafat bathroom conditions, Air Conditioning units in Mina & Arafat, and stalled or damaged buses.

Travel Insurance: For your protection, we strongly recommend that you purchase trip cancellation and travel accident insurance. Situations which may be aided by possession of travelers insurance include but are not limited to: Lost luggage, Medical Expenses, personal expenses and last minute cancellations. You will be required to accept a disclaimer. Karwanhaji Group USA is not an insurance company and has no responsibility for the submission, payment or adjustment of any insurance claims. Any claims that may fall under the relevant travel insurance policy must be submitted to the insurance company directly.

SIGNATURE: _____ **DATE:** _____



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Lost Luggage handling: Karwanhajj Group USA is not responsible for any lost or stolen luggage or jewelry or any valuable or cash or personal items for the durations any of our packages. Karwanhajj Group USA is not responsible for any lost luggage by the Airline or during customer transit from airport to hotel in Saudi Arabia. Karwanhajj Group USA recommends customer purchases insurance to protect themselves should such a situation arise.

Health and Special Requirements: It is your responsibility to ensure you are aware of any health requirements for your travel destinations and to ensure that you carry all necessary vaccination documentation. You must carry two sets of all your daily medicines in small hand bag.

Customer understands that Tour packages are often held in developing and undeveloped countries, due to this there are many unknown and inherent risks associated with embarking on journeys of this nature. Customer acknowledges that Karwanhajj Group USA cannot be held responsible for any damages resulting from any acts including but not limited to: negligence of Vendor, political unrest and forces of nature. Furthermore, Karwanhajj Group USA, or any of Caravan Travel’s staff, are not qualified to provide medical assistance should the need arise. Customers will not hold Karwanhajj Group USA responsible for inability to treat or care for customer. In addition Karwanhajj Group USA is not responsible for delays in arrival of medical personnel. Customer understands that many of our tour packages involve long and exhausting walks and waiting time. Particularly our hajj packages, can take an exhausting physical toll on any and all customers regardless of physical condition. Customers with prior physical conditions are required to make disclosure to Karwanhajj Group USA staff prior to departure. Karwanhajj Group USA will do it’s best to accommodate customers with health conditions, however by purchasing a package from Karwanhajj Group USA, customer warrants that they are able to complete and participate in all aspects of said package. Should customer be unable to participate in any aspects of our tour packages, it is customer’s responsibility to find a companion to assist them.

I have read and understand the content placed there in the Disclaimer of Karwanhajj Group USA Inc. By submitting my passport or payment to Karwanhajj Group USA Inc. through delivery service, in person drop off, and / or electronically, I agree completely to the above contract.

KINDLY PRINT THE INFORMATION BELOW CLEARLY:

NAME: _____ **DATE:** ____/____/____

TEL: _____

E-MAIL: _____

MAILING ADDRESS:

SIGNATURE: _____ **DATE:** _____